



April 14, 2025

[First Name] [Last Name]
[Address]
[City], [State] [Zip]

Dear Member,

As a Taleris Credit Union Bill Pay System user, we have some very important information to provide you. As a result of the upcoming merger with Pathways Financial Credit Union, we are informing you that **the Taleris Credit Union Bill Pay System will be shut down at 5 PM on April 29, 2025**. Here is what this means for you:

All bills scheduled to be paid on or before April 30, 2025 will be paid as normal. No action is required on your part for any of these bills or payments. **If you have payments scheduled beyond April 30th, please log into the Taleris Credit Union Bill Pay System by 5 PM on April 29th and reschedule them to be paid on or before April 30th to ensure they arrive prior to their due date.** After 5 PM on April 29, 2025, the Taleris Credit Union Bill Pay System will no longer be available.

For any bills and payments that you have scheduled to be paid after April 30th, please log into the Taleris Credit Union Bill Pay System, and note your payments that will need to be rescheduled in the Pathways Bill Payment System. You will have access to this system beginning on May 1, 2025. Please note that enrollment in the Pathways Bill Payment System takes place through Pathways' online banking service and is available free of charge. It is also important to remember that any payments that you have set up in the Taleris Credit Union Bill Payment System after April 30th will not be processed.

Unfortunately, there is no automatic enrollment in the Pathways Bill Payment System. Please enroll by clicking on "Pay Bills" in the Pathways online/mobile banking platform. Full enrollment instructions for Pathways online/mobile banking are included in the Welcome To Pathways Booklet that you received prior to receiving this letter, as well as online at www.pathwayscu.com/Taleris.

While there is no automatic conversion process available to import your bills into the Pathways Bill Payment System, we have enclosed a list of any payees that you paid in the Taleris Credit Union Bill Payment System during the past 12 months. **As a token of our appreciation for the work you will be doing in moving your bill payees to your new Pathways Bill Payment System, we will be placing a deposit of \$25.00 into your regular share savings account during the first week of May.**



We sincerely appreciate your assistance in enrolling your bill payment payees into the Pathways Bill Payment System. If you have any questions regarding the change in your bill pay service, please feel free to give us a call at 614.416.7588 or 800.367.7485. You will also find additional information regarding the merger and what it means to you at www.pathwayscu.com/Taleris. We look forward to you becoming a member/owner of Pathways Financial Credit Union, and we sincerely appreciate your business.

Sincerely,

A handwritten signature in black ink, appearing to read "Gregory A. Kidwell".

Gregory A. Kidwell
President

List of Payees

Payee • Mailing Address • Last 5 of the Account Number