

COMMUNITY RESOURCE GUIDE

Cleveland & Cuyahoga County Area

How to use this guide

Start with the “Start Here” lines for immediate help. Listings are informational, not endorsements. Always call ahead to confirm hours, eligibility and general information.

START HERE - *The fastest way to reach help*

United Way 2-1-1 Greater Cleveland

24/7 helpline for food, shelter, utilities, health, and more

Address: 1331 Euclid Ave

Phone: 216-436-2100

Website: <https://www.211oh.org>

988 Suicide & Crisis Lifeline

24/7 crisis and suicide prevention support

Phone: Dial 988

Website: <https://988lifeline.org>



PERSONAL SAFETY & CRISIS

Cuyahoga County 24-Hour Crisis Hotline

Countywide mental-health crisis line

Phone: 216-623-6888

Website: <https://www.frontlineservice.org>

Journey Center for Safety & Healing

24/7 domestic violence & family helpline

Address: Program sites citywide

Phone: 216-391-4357 (HELP)

Website: <https://www.journeyneo.org>



FOOD ASSISTANCE

Greater Cleveland Food Bank

Food distribution, pantry finder, & SNAP aid

Address: 13815 Coit Rd

Phone: 216-738-2067

Website: <https://www.greaterclevelandfoodbank.org>

Parma Hunger Center (Hunger Network)

Community pantry

Address: 5280 Broadview Rd (inside Parma Lutheran)

Phone: 216-351-6376 / Call before visiting

Website: <https://www.plcparma.org>

City of Seven Hills – Meals on Wheels & Pantry

Weekday meal delivery; limited pantry items for weekends/breakfast for enrolled residents.

Address: 7325 Summitview Dr

Phone: 216-525-6230 (Community Services)

Website: <https://www.sevenhillsohio.org/meals-on-wheels>

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HOUSING & SHELTER

Cuyahoga County Coordinated Intake

Emergency shelter for individuals/families.

Intake Site: 1736 Superior Ave

Phone: 216-674-6700

Website: <https://www.frontlineservice.org>

Cuyahoga Metropolitan Housing Authority

Public housing & Housing Choice Voucher programs.

Address: 8120 Kinsman Rd

Phone: 216-348-5000

Website: <https://www.cmha.net>

Office of Homeless Services (Cuyahoga County HHS)

Coordinates shelter, prevention, & supportive housing.

Address: 310 W Lakeside Ave, Suite 595

Phone: 216-420-6844 (program office)

Website: <https://hhs.cuyahogacounty.gov>

Emerald Development & Economic Network

Rental assistance, re-housing, and supportive housing.

Address: 7812 Madison Ave

Phone: 216-961-9690

Website: <https://www.edencle.org>



UTILITIES & ENERGY BILLS

Step Forward – Energy Assistance (HEAP, PIPP)

County Community Action Agency for energy assistance (appointments required).

Address: 1801 Superior Ave

Phone: 216-350-8008

Website: <https://www.stepforwardtoday.org>

Cleveland Water – Customer Assistance Programs

Homestead & Water Affordability discounts

Address: 1201 Lakeside Ave E

Phone: 216-664-3130

Website: <https://www.clevelandwater.com/who-we-are/news/ways-save-assistance-programs>



HEALTH & WELLNESS

Cuyahoga County Board of Health

Immunizations, clinics, public health programs

Address: 5550 Venture Dr

Phone: 216-201-2000

Website: <https://ccbh.net>

Care Alliance Health Center (FQHC)

Low-cost primary care, dental, behavioral health

Address: Multiple

Phone: 216-535-9100

Website: <https://www.carealliance.org/locations-hours>

Ridge Community Health Center

Community health centers

Address: 3569 Ridge Rd

Phone: 216-281-0872

Website: <https://www.neighborhoodfamilypractice.org>

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SENIORS & CAREGIVERS

Western Reserve Area Agency on Aging

In-home services and caregiver support

Address: 1700 E 13th St, Suite 114

Phone: 216-621-0303

Website: <https://www.areaagingsolutions.org>

Division of Senior & Adult Services

Independent Living and Adult Protective Services.

Address: 13815 Kinsman Rd

Phone: 216-420-6750 (**APS:** 216-420-6700)

Website: <https://hhs.cuyahogacounty.gov>



EMPLOYMENT & JOB EDUCATION SUPPORT

OhioMeansJobs | Cleveland-Cuyahoga County

Job search, training, and employer connections

Address: 1910 Carnegie Ave

Phone: 216-777-8200

Website: <https://omjcc.cuyahogacounty.gov>

Towards Employment

Career coaching, training, placement, legal support

Address: 3301 Saint Clair Ave

Phone: 216-696-5750

Website: <https://www.towardsemployment.org>

Tri-C Workforce (Cuyahoga Community College)

Short-term workforce training & certifications

Address: 2415 Woodland Ave

Phone: 216-987-3075

Website: <https://www.tri-c.edu/workforce>

Dress for Success Cleveland

Professional attire and career development for women.

Address: 2239 E 55th St

Phone: 216-391-2301

Website: <https://cleveland.dressforsuccess.org>



LEGAL SERVICES & ADVOCACY

Legal Aid Society of Cleveland

Civil legal services for eligible residents

Address: 1223 W 6th St

Phone: 216-861-5500

Website: <https://lasclv.org>

Pro Seniors Legal Helpline (age 60+)

Free legal advice & referrals statewide for older adults.

Phone: 800-488-6070

Website: <https://www.proseniors.org/legal-services/legal-hotline/>

Catholic Charities – Migration & Refugee Services

Low-cost consultations & representation

Address: 7800 Detroit Ave

Phone: 216-939-3737

Website: <https://www.ccdcle.org/service-areas/migration-refugee-services>

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VETERANS SERVICES, ADVOCACY

Louis Stokes Cleveland VA Medical Center

Comprehensive VA healthcare

Address: 10701 East Blvd

Phone: 216-791-3800

Website: <https://www.va.gov/northeast-ohio-health-care/locations/louis-stokes-cleveland-va-medical-center/>

Cuyahoga County Veterans Service Commission

Financial assistance, VA claims help, transportation & referrals for county veterans.

Address: 3950 Chester Ave

Phone: 216-698-2600

Website: <https://cuyahogacounty.us> (search "Veterans Service Commission" on site for details).



GENERAL SERVICES & COMMUNITY AID

Catholic Charities, Diocese of Cleveland

Case management, family support, behavioral health, and more (multiple sites)

Address: 7911 Detroit Ave

Phone: 216-334-2900

Website: <https://www.ccdocle.org>

May Dugan Center

Wrap-around services: food & clothing distributions, counseling, senior outreach, TRC, ESL/GED.

Address: 4115 Bridge Ave

Phone: 216-631-5800

Website: <https://maydugancenter.org>

United Way 2-1-1 Greater Cleveland

Referrals for housing, utility help, health care, childcare, legal, and more.

Address: 1331 Euclid Avenue

Phone: 2-1-1

Website: <https://www.211oh.org>

Greater Cleveland RTA – Reduced Fare & Paratransit

Discounts & ID cards for seniors and riders with disabilities; paratransit certification & travel training.

Address: 1240 W 6th St

Customer Service: 216-621-9500

Website: <https://www.riderta.com/customerservice>



FINANCIAL WELLNESS

Step Forward – Personal & Professional Development

Workshops & coaching that often include budgeting/household finance skills; connects to energy aid & benefits.

Address: 1801 Superior Ave

Phone: 216-696-9077 (Main) | 216-350-8008 (Energy/HEAP)

Website: <https://www.stepforwardtoday.org>